

CODE OF CONDUCT

When Dealing With Business Partners

- We pride ourselves in being a competitive company, which treats all its business partners in a fair and equal manner.
- We clearly define our expectations regarding the delivery of goods and services by our business partners in order to avoid any misunderstanding or ambiguity.
- We keep our promises and agreements and are a trustworthy partner. Similarly, we expect the same from our partners. We honour verbal agreements.
- We continuously check that the performance of our business partners meets the agreed level.
- We negotiate competitively on the basis of price and performance and are always willing to consider new business partners.
- We treat our business partners fairly and respectfully and do not conduct ourselves in a conceited or arrogant manner.
- We communicate constructively and objectively in an appropriate manner.
- We expect and support creativity from our business partners in order to improve and optimise the supply of goods and services.
- We welcome constructive ideas and objectively analyse them in relation to the potential development and improvement of our company.
- We do not accept any gifts or any similar form of generosity from our business partners.

